

SMS Terms and Conditions

iGUIDE's Communications Policy - Last updated: March 27th, 2025

iGUIDE is committed to protecting and respecting your privacy, and we'll only use your personal information to administer your account and to provide the products and services you requested from us.

iGUIDE conducts business as iGUIDE – Financial and as iGUIDE – Real Estate

How will we communicate?:

1) Emails-

If you have consented to receive email messages from iGUIDE you may receive messages related to the following:

- Appointment reminders
- Follow-up messages
- Current Real Estate and Mortgage Market Information
- Direct 1:1 Communication

2) Phone Calls-

We will periodically call through telecommunication devices and dialers to update you on the status of your transaction;

If you have consented to receive phone calls from iGUIDE you may receive calls related to the following:

- Appointment reminders
- Follow-up messages
- Current Real Estate and Mortgage Market Information
- Direct 1:1 Communication

3) SMS Terms & Conditions

1- SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will **not** be shared with third parties for marketing purposes.

2- Types of SMS Communications:

If you have consented to receive text messages from iGUIDE you may receive messages related to the following:

- Marketing and Account Notifications

Example: *"Hello Client, Your appointment with Heather at iGUIDE is scheduled for 12:00pm on 01/01/2026. Reply STOP to opt out of SMS messaging at any time."*

- **3- Message Frequency:**

The consistency of messages can vary. For example, you may receive up to [15] SMS messages per week related to your [External Communications].

- **Example:**

"The consistency of messages can vary. You may receive up to 15 SMS messages per week regarding your External Communications.

4- Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5- Opt-In Method:

You may opt-in to receive SMS messages from iGUIDE in the following ways:

- Verbally, during a conversation
- By submitting an online form

6- Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list. Contact us @ Admin@iGUIDE.Financial

7- Help:

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at Admin@iGUIDE.Financial

Additional Options:

- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

8- Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt-out at any time by texting "STOP."
- For assistance, text "HELP" or visit our [Privacy Policy](#) and [SMS Terms and Conditions](#) pages.
- Message frequency may vary